**Hari kishore**

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**Microsoft Dynamics 365 F&O Functional Consultant (Finance & Supply Chain Management)**

**Summary**

* Microsoft Certified Functional Consultant with 13 years of experience in Implementation & Support of Microsoft Dynamics 365 Finance and Operations along with Microsoft Dynamics AX 2009, 2012 R2 & 2012 R3 across Finance and Supply chain management
* Domain experience in Procurement management, Material handling and Logistics in steel manufacturing industry
* Ability in capturing As-Is process, preparing functional specifications & business blueprint document, and analyzing the gaps
* Assured the successful implementation of practical business solutions using industry best practices; facilitated the design, configuration, testing, implementation, and support of core Dynamics AX modules
* Long term onsite experience in South Korea for 6 months - AX 2012R3
* Long term onsite experience in Japan for 6 months - D365 F&O
* Firsthand experience on Documentation & Manual Testing
* Ability to work independently and co-ordinate with the team of energizing

**Areas of proficiency**

* Working on a full life-cycle implementations of Dynamics AX 365 solutions
* Overseeing the implementation and deployment of AX modules and customizations
* Engaging and coordinating business analysis sessions for understanding client business processes
* Understanding the business processes and systems functionality
* Driving resolution of issues reported by end-users, address 'how to' questions through end-user trainings
* Handling client interaction for input gathering and mapping business requirements (As-Is & To-Be Analysis)
* Developing functional and technical specifications, setting-up master files and importing the relevant data
* Providing training to the end users and formulating fit-gap document based on the client requirements
* Responsible for creation of new legal entity for importing all the required configurations, Setups as per the global template.
* Responsible for configuring General Ledger, Accounts Receivables, Accounts Payable, Fixed Assets, and cash and bank, Credit and collections, TAX, Inventory Management, Budgeting, Procurement and Sourcing, Sales and Marketing and Project management & Accounting.
* Import all the master l Accounts Structures, Chart Of accounts, Journal Names, Vendor Master, Customer masters and Fixed Assets through data management.
* Responsible for Uploading Opening Balances for customer open Invoices, customer open Payments, Vendor open Invoices, Vendor open payments, Fixed Asset acquisition, Depreciations, Inventory opening balances and trail balances.
* Providing post-live training and support

**Working Experience:**

**Client – 1**

**Pope packaging,** CA, USA from 02/2024 to Present

**Technology**: MS Dynamics 365 F&O

**Role and Responsibility**: Senior Functional Consultant

* Prepare Functional Design documentation (FDD), Solution design document (SDD), Solution Demonstrations.
* Engage in discussions with business on requirements, Issues, configurations, Gaps, Respective module masters etc.
* Work closely with development teams to assist them in developments and Integrations.
* Configure various area like Accounts Payable, Accounts Receivable, General Ledger, Management Reporter, HR, Product information management, Procurement and sourcing, Inventory Management, Sales and Marketing, Organization and System administration.
* Implementing modules like Workflows, Advanced credit management (ACM) and User Control.
* Customize new requirement and coordinate with Tech team for production upload.

**Client – 2**

**Sonata Software Limited,** Hyderabad, India from 03/2019 to 01/2024

**Technology**: MS Dynamics 365 F&O / AX 2012 R3

**Role and Responsibility**: Lead Digital Engineer

* Participate in requirements gathering dialogue process with the customer and prepare detailed functional specification and design document.
* Responsible for creation of new legal entity for importing all the required configurations, Setups as per the global template.
* Import Accounts Structures, Chart Of accounts, Journal Names, Vendor Master, Customer Master, and Fixed Assets through data management.
* Responsible for Uploading Opening Balances for customer open Invoices, customer open Payments, Vendor open Invoices, Vendor open payments, Fixed Asset acquisition, Depreciations, Inventory opening balances and trail balances.
* Formulating the gap fit analysis documents along with customizations in functionality (form level & reports)
* Responsible for configuring General Ledger, Accounts Receivables, Accounts Payable, Fixed Assets, and cash and bank, Credit and collections, Inventory Management, Budgeting, Project Management & Accounting etc.
* Consultant documents the settings and prepares proper guidelines in Dynamics that allow other consultants to do further changes or repairs with due efforts, and talking to customer's representatives of ERP.
* Responsible for designing, development & delivering
* User Acceptance Testing (UAT), Quality management & Provide product support.
* Support all aspects of the ERP system, identify areas for process improvement, and obtain full system utilization.
* Responsible to Configure Year end process, Currency revaluation
* Post Go-live support & maintenance

**Client – 3**

**Emerio Technologies Pvt Ltd (NTT Communications),** Hyderabad, India from 06/2017 to 02/2019

**Technology**: MS Dynamics 365 F&O (ERP) & MS Dynamics AX 2012 R3

**Role and Responsibility**: Functional consultant

* Completing Business Process Study, Grasping the requirements of each function and preparation of Functional Requirements Document (FRD)
* Gap fit analysis of Customer Requirements vs D365/AX 2012 R3 Functionalities and arriving at the resolution in detail.
* Configured the setups of the General Ledger, Accounts Receivables, Accounts Payable, Fixed Assets, Inventory Management Modules, etc.
* Preparing Solution design document (SDD) for the requirements which the customization is involved
* Continues coordination with technical team in following-up the deliverables and detailed discussions of requirements
* Testing - Preparation of test cases in line with the customer business daily scenarios including the developments/customizations delivered by technical team
* Training - Training to the Project Champions/users nominated by the Customer
* UAT - Conduct user acceptance test sessions with client and take the sign-off for each process
* Data Migration - Upload the client legacy data to AX (GL Accounts, Vendor master, Customer master, FA, Inventory, Open transactions from various modules)
* Go Live - Conduct go-live session with client and provide the post go-live support till the defined period
* Support / Maintenance - Provide ongoing support and guidance post implementation

**Client – 4**

**Rotork Controls,** Chennai, India from 12/2012 to 01/2017

**Technology**: MS Dynamics AX 2012 R3 & AX 2009

**Role and Responsibility**: Business Analyst

* Understanding the global template and preparation for new rollouts/new subsidiaries
* Gap fit analysis of country specific requirements mentioned in FRD vs AX Functionalities and arriving at the resolution in detail
* Configured the setups of the General Ledger, Accounts Receivables, Accounts Payable, Fixed Assets, and cash and bank modules
* Coordinate with external partner companies who provides the localization package, make sure the integration is properly done with AX, testing localization scenarios after integration
* Coordinating between the project manager, development team and clients throughout the project
* Configure and Training Super user functionalities like Day to Day procedures & Periodic Process
* Implemented modules like Workflows, Advance Payment & Multi Currency and User Control via Role Center for enterprise portal access in Dynamics AX 2012
* Maintain Support Tickets Management Pool & Distribute to appropriate team member for Dynamics AX 2012.
* In Dynamics AX 2012 Customize new requirement on Backup Server and coordinate with Tech team for production upload.
* Preparation of test cases
* End user training
* Post Go-Live support

**Client – 5**

**CEM Business Solutions,** Chennai, India from 08/2011 to 12/2012

**Technology**: MS Dynamics AX 2012 R3

**Role and Responsibility**: Functional Consultant

* Involved in Business Process Study
* Involved in preparation of Functional Requirements Document
* Check the Customer Requirements vs AX Functionalities and arriving at the resolution in detail
* Configured the setups of the General Ledger, Accounts Receivables, Accounts Payable and Inventory Management Modules
* Training to the Project Champions nominated by the Customer
* Preparation of test cases in line with the Customer business daily scenarios

**Client – 6**

**Ameyas business solutions (G7 InfoTech),** Bangalore, India from 11/2010 to 07/2011

**Technology**: MS Dynamics AX 2012 R3

**Role and Responsibility**: Trainee Consultant

* Achieving solution for support tickets, Bugs
* Requirement gathering for change requests & Enhancements
* Working on change requests, enhancements, and testing
* Documentation – FDDs, Test scenarios and user manuals

**Support project responsibilities:**

* Reviewing the overnight activity logs
* Resolving functional issues, system errors, and bugs within the application, collaborating with cross-functional teams if necessary.
* Continuous improvement: Proactively identifying areas for improvement in the application, suggesting and implementing best practices, and participating in system optimization initiatives.
* Enhancements and customization: Collaborating with developers and business analysts to explore opportunities for system enhancements, customization, and integration with other applications.

**Countries that support projects handled:**

* USA, UK, Canada, Mexico, Japan, South Korea, Netherlands, Dubai, France, Singapore, Norway, and Spain

**Training & Certifications:**

* MB-300: Microsoft Dynamics 365: Core Finance and Operations
* MB-310: Microsoft Dynamics 365: Finance Functional Consultant
* MB-330: Microsoft Dynamics 365: Supply Chain Management Functional Consultant
* MB-335: Microsoft Dynamics 365: Supply Chain Management Functional Consultant Expert
* AX 2012 Financials
* AX 2009 Financials

**Education**

* Master of Business Administration (MBA - Finance), ICFAI (India) - 2009

**Personal details**

Date of Birth: June 1986

Languages Known: English, Telugu & Tamil